S.B. No. 1587 By: Shapleigh

A BILL TO BE ENTITLED

AN ACT

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relating to ensuring that a contractor with the Health and Human

Services Commission or with a health and human services agency that

will communicate with the public in performing the contract will 4

provide quality services to both English-speaking

Spanish-speaking residents of this state. 6

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 7

SECTION 1. Subchapter A, Chapter 531, Government Code, is 8

amended by adding Section 531.019 to read as follows:

Sec. 531.019. COMMUNICATION IN ENGLISH AND SPANISH BY CONTRACTOR. (a) Each contract with the commission or a health and human services agency that will involve written or oral communication with the public by the contractor must include a provision requiring the contractor to provide the communication in English to persons who are fluent in English and in Spanish to persons who are fluent in Spanish but not English. Each person who seeks to enter into a contract described by this subsection shall

include in the bid or other applicable expression of interest for 18

the contract a proposal for providing the communication in a way

that under the circumstances of the contract will best fulfill the

21 language requirement.

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(b) In determining which bid or other applicable expression of interest offers the best value, the commission or a health and

human services agency, as applicable, shall evaluate the extent to

- which the proposal for providing communications in English and in
- 2 Spanish will provide meaningful access to the services provided by
- 3 or through the contractor for persons who are fluent in English and
- 4 for persons who are fluent in Spanish but not English.
- 5 (c) In determining the extent to which a proposal will
- 6 provide meaningful access under Subsection (b), the agency shall
- 7 <u>consider:</u>
- 8 (1) the number or proportion of Spanish-speaking
- 9 persons of limited English proficiency in the agency's eligible
- 10 service population;
- 11 (2) the frequency with which Spanish-speaking persons
- 12 of limited English proficiency seek information regarding the
- 13 agency's programs;
- 14 (3) the importance of the services provided by the
- 15 agency's programs; and
- 16 (4) the resources available to the agency.
- 17 (d) The agency must avoid selecting a contractor that the
- 18 agency reasonably believes will:
- 19 (1) provide information in Spanish that is limited in
- 20 scope;
- 21 (2) unreasonably delay the provision of information in
- 22 Spanish; or
- 23 (3) provide program information, including forms,
- 24 notices, and correspondence, in English only.
- 25 SECTION 2. (a) In this section, "commission" and "health
- and human services agencies" have the meanings assigned by Section
- 531.001, Government Code.

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(b) The changes in law made by this Act to the contracting procedures of the commission and health and human services agencies apply only to a contract for which the commission or a health and human services agency first advertises or otherwise solicits bids, proposals, offers, or qualifications, as applicable, on or after September 1, 2007.

- 7 (c) A contract for which the commission or a health and 8 human services agency first advertised or otherwise solicited bids, 9 proposals, offers, or qualifications, as applicable, before 10 September 1, 2007, is governed by the law as it existed immediately 11 before the effective date of this Act, and that law is continued in 12 effect for that purpose.
- SECTION 3. This Act takes effect September 1, 2007.